

# Complaints procedure

Version 1.1 - 09.06.2021

---

## Change Log

Version	Valid Date:	Author:	Change:
1.0	01-05-2020	Jósup Henriksen	Document approved by Gjaldstovan TSP Management Board
1.1	09-06-2021	Jósup Henriksen	Mail adr. changed from <a href="mailto:tsp@talgildu.fo">tsp@talgildu.fo</a> to <a href="mailto:1881@talgildu.fo">1881@talgildu.fo</a> .

As a citizen, you have the possibility to complain about a decision, e.g. if you have been rejected as a certificate holder of Samleikin or your certificate is suspended or revoked.

To complain, contact Gjaldstovan in one of the following ways:

Send an email to: [1881@talgildu.fo](mailto:1881@talgildu.fo)

Send a letter to: Gjaldstovan, Kvíggjartún 1, 160 Argir, Faroe Islands

In your complaint, please state:

Name

Phone number

Description of the complaint

Signature (if physical letter)