

Complaints procedure

Version 2.0 - 01.01.2022

Change Log

Version	Change Date:	Author:	Change:
1.0	01-05-2020	Jósup Henriksen	Document approved by Gjaldstovan TSP Management Board
1.1	09-06-2021	Jósup Henriksen	Mail adr. changed from tsp@talgildu.fo to 1881@talgildu.fo .
2.0	07-12-2021	Jósup Henriksen	Complaints will be processed by the Ministry of Finance

As a citizen, you have the possibility to complain about a decision, e.g. if you have been rejected as a certificate holder of Samleikin or your certificate is suspended or revoked.

To complain, contact the Ministry of Finance in one of the following ways:

Send an email to: fmr@fmr.fo

Send a letter to:

Fíggjarmálaráðið
Tinganes
Postrúm 2039

In your complaint, please state:

Name

Phone number

Description of the complaint

Signature (if physical letter)